

About the Division of Information Technology

The Division of Information Technology (IT) is Florida International University's central technology service provider and is led under the direction of Dr. Min Yao, Vice President and Chief Information Officer. It consists of four technology organizational units, including University Technology Services (UTS), the IT Security Office (ITSO), The Center for Internet Augmented Research and Assessment (CIARA) and the Office of the CIO.

Division of IT Departments and Contact Channels

Our Mission

To support FIU in its pursuit to become a leading student-centered urban public research university that is locally and globally engaged by providing leadership, consultation, service and secure access for the use of technology.

Our Web sites

Division of IT

it.fiu.edu

University Technology Services

uts.fiu.edu

IT Security Office

security.fiu.edu

CIARA

ciara.fiu.edu

Visitor Information

Division of Information Technology

Services Provided by the Division of IT

The Division of IT is FIU's central technology resource provider. Some of the services we provide are:

- Enterprise Systems Support
- Internet / Networking Services
- Educational Technology Services
- Media Equipment Services
- Customer Support Center
- Email Services
- Computer Repairs & Upgrades
- Web / Graphics Design
- Video Production
- Software Purchases / Support
- Photography

More Info at
it.fiu.edu

Internet Access for FIU Visitors

Visitors to the University can gain limited access to the FIU network and the Internet by following the steps outlined below.

To gain Guest Access to the FIU network, follow the steps below:

1. Use your wireless card and join the FIUAIR SSID.
2. Launch Internet browser.
3. When prompted to login, click on the Guest Access link found below the username and password.
4. Read and accept the network usage statement.
5. Your computer will be allowed on the network for two hours.
After two hours repeat this process to gain access to the network again.

Limitations of Guest Access:

- Session will expire in two hours.
- Bandwidth is limited.
- Only the following ports and protocols will be allowed: Standard web ports (HTTP, HTTPS), VPN protocols and ports (PPTP and IPsec) SSH protocol.

Wired Access

For conference and/or vendor attendees: if additional access to the FIU network and the Internet is required the guest computer must be registered on AIRS. □ Please contact your FIU liaison person or UTS for additional information. The information provided below is for use by the FIU liaison person registering a visitor computer.

Log on to airs.fiu.edu using your username and password:

- Click on “request a new registration”.
- Obtain the visitor computer's MAC address and enter it on the “Ethernet address” field. From the “select user's relationship to the University” field, select one of the items below. Additional information regarding the access provided by each of these fields can be found by clicking the question mark icon next to the relationship field on the AIRS registration form.

Conference Participant
Long-term Visitor

- Use the “description” field to enter information about the visitor and the event if applicable.