

## Your “one-stop” for technology!

Our mission is to support FIU in its pursuit to become a leading student-centered urban public research university that is locally and globally engaged by providing leadership, consultation, service and secure access for the use of technology.

**Contact us**  
**Web:** [uts.fiu.edu](http://uts.fiu.edu)  
Online Service Request  
PantherChat  
**Phone:** 305.348.2284



### UTS Support Center

- Phone-in Help Desk
- Online Service Request System
- Live Chat with a Representative - PantherChat

### Networking / Connectivity Services

- Fast Access wireless connectivity on campus
- Fast Access internet connectivity in all housing buildings
- Download Clean Access agent at [cleanaccess.fiu.edu](http://cleanaccess.fiu.edu)



### Free FIU E-mail Account

- Receive important FIU announcements & PantherSoft notifications
- Communicate with your professors outside the classroom
- 5 GB of storage
- Access your email at [panthermail.fiu.edu](http://panthermail.fiu.edu)
- Manage your username and password at [myaccounts.fiu.edu](http://myaccounts.fiu.edu)

### UTS Computing Labs

- 13 instructional and “open” labs on main campuses
- State-of-the-art workstations and software
- High-speed Internet access
- Open Lab Locations:
  - UP - PC 411, PC 413, PC 414
  - BBC - AC1 293



## Media Equipment Services – GL 177, ACI 193

- Equipment for student class presentations
- Data projectors
- TVs – DVD players – tape recorders
- Camcorders – Video data projectors
- Laptops



## PantherSoft Student System

- Web access at home, in computing labs, & on 25 campus web stations
- Check your class schedule and register for classes
- Check your personal financial aid and billing data
- Login at [my.fiu.edu](http://my.fiu.edu)

## Discounted Software

- Purchase discounted software and much more from FIU
- Programs such as: McAfee Anti-Virus, Microsoft Office, Windows Vista, Mathematica, Apple OS X and Adobe products and much more!
- Order using our online shopping cart [shoputs.fiu.edu](http://shoputs.fiu.edu)



## Computer Repairs & Upgrades – GL 177 & AC1-295

- Bring in your home computer and take advantage of discounted services conveniently located on campus
- Virus removals, software installations, data backups, memory upgrades and much more!
- Dell, HP, and Apple authorized service provider
- 30-day guarantee on all service purchases

## Broadcast Video Production (BVP) – GL 177

- Video editing for class presentations
- Convert VHS to DVD
- Advice on pre-production, videography, editing techniques

